



Umbrella Website Privacy Policy

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Owner of Document	Data Protection Officer

Umbrella Brighton & Hove CIC

Working with homeless people to get homes

Company number: 11080225 Registered office address: 44 Grand Parade, Brighton, England, BN2 9QA

Umbrella Website Data Privacy Policy

Privacy

Umbrella recognizes that individuals value their privacy. However, in order for Umbrella to fulfil its mission, the collection of personal information of individuals is often desired or necessary. We respect your right to privacy and are committed to protecting your personal data and complying with all applicable data protection and privacy laws. For the purpose of this policy personal data means information relating to you or another identifiable individual.

Websites Covered By Our Privacy Statement

This policy equally applies to all websites and domains of Umbrella Brighton & Hove (www.umbrellabh.org.uk). The Umbrella websites may provide links to third-party websites for your convenience and information however Umbrella does not control those third-party websites or their privacy and cookie policies or practices.

What information do we collect?

We collect your personal data and other information when you use or make use of our websites, use the contact form, request our support, take part in campaigns or research or otherwise interact with us. This includes the following categories:

- Use of website and our support: We collect personally identifiable information that you voluntarily disclose to Umbrella through electronic correspondence, such as comments transmitted by email or filling in a contact form.
- Information you provide us with: When you use the contact form, register for our support or otherwise interact with us, we may ask for information such as your name, email address, phone number, street address and feedback. We also maintain records of your consents, preferences and settings relating to, for example newsletters and sharing of personal data.
- Your transactions with us: We maintain the content you have provided us with, your requests, agreements between you and Umbrella, information regarding the support provided to you, as well as your interactions with us. We may, in accordance with applicable law, record your communication with our team members or with other Umbrella contact points.

Processing of Your Information

When we collect your personally identifiable information from you, we will inform you at the time as to the reason we are requesting such information. The information will only be used for Umbrella purposes in accordance with the below privacy statement unless we inform you that another privacy statement applies:

Umbrella Supporter: If you have signed up for the Umbrella newsletter or mailing list or have donated to or otherwise supported or interacted with Umbrella, the Umbrella Supporter Privacy Statement applies.

Disclosure of Your Information to Third Parties

We do not sell, lease or rent personal data to third parties. For further information on how we disclose your data see the applicable Privacy Statement.

In addition, Umbrella may work with certain companies to deliver Umbrella advertising and undertake surveys. These companies may collect information to help us determine which activities, services and offers are of most interest. The information that is collected is not identifiable at an individual or company level. It is aggregated at an anonymous level to provide us with general statistics and trends.

Cookies

Umbrella does not use cookies on its website however we may have third party content on our website hosted by such third party (e.g. youtube videos) and accessing such content will be subject to such third parties' policies.

Data Quality

We take reasonable steps to keep the personal data we possess accurate and to delete incorrect or unnecessary personal data.

Securing Your Information

We have put in place appropriate physical, electronic and managerial procedures to prevent unauthorized access, maintain data accuracy and ensure correct use of information and to safeguard and secure your information we collect online. We also advise you to protect yourself against unauthorized access to your computer. If you believe that your password has been compromised, you should immediately change your password.

Supporting Children's Privacy

The Umbrella websites and activities do not target, and are not intended to attract, children. Umbrella does not knowingly collect personally identifiable information from children nor send requests to children for personally identifiable information.

Your Rights

You have rights regarding your personal data Umbrella processes including rights such as to be informed access, correction and deletion, restrict or object to processing, withdraw your consent and data portability. Please see the applicable Privacy Statement for further information.

Umbrella wants to ensure that any personally identifiable information you provide remains accurate. You can correct errors in your personally identifiable information by sending us a request and pointing out the error. To protect your privacy and secure your information, we will also take reasonable steps to verify your identity before granting access or making the corrections.

In some cases, if you withdraw your consent or wish us to delete or stop processing your personal data we may not be able to continue to interact with you or provide you support.

If you are not satisfied with what we provide when you exercise your rights, you can let us know by emailing peter.hiscock@umbrellabh.org.uk. If you are still dissatisfied, you also have the right to lodge a complaint with a relevant supervisory authority.

Controller information

Umbrella Brighton & Hove CIC, 44 Grand Parade, Brighton, England, BN2 9QA is the controller of your personal data.

Contacting Us

We value your opinions and feedback. If you have any questions or comments about our privacy policy, please send them peter.hiscock@umbrellabh.org.uk or write us at Umbrella Brighton & Hove CIC, 44 Grand Parade, Brighton, England, BN2 9QA.

Changing Our Website Privacy Policy

This policy was last updated on 18 March 2021.].

Umbrella reserves the right to make changes to this policy from time to time without notice to you. We recommend that all visitors and users of this website re-visit this policy occasionally to learn of any new privacy practices or changes to our policy. Your continued use of the Umbrella websites indicates your acceptance of any changes to this policy. If we make material, adverse changes to this policy, Umbrella will post a notice advising of such change at the beginning of this policy and on this site's home page for 30 days.